

SPECIAL ORDER INFORMATION

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www.bargaincentre.com.au offers an extended range for you to order via our Special-Order program which is available both in-store and online. You can identify our Special-Order products online by the red and white special-order logo displayed on the products.

The products we Special Order in for our customers are supplied by our trusted suppliers across Australia. We can Special Order products in from both suppliers and brands we stock in our stores and ones we don't. We have an extensive network of 100's of suppliers for you to choose from!

We have 1,000's Special Order products available to order. If you're looking to place an order for one or more of our Special-order products online, all you need to do is the search for the product you require, enter your postcode to confirm the delivery time frame, add the product to cart and proceed to checkout. If you can't find the product you're looking for online, either give Matt a call on 1300 511 858 or head into our store in Bayswater North Vic. and ask our friendly Staff members for assistance with ordering the product you require.

As the products are coming directly from our suppliers, sometimes they can take a little longer compared to a normal shipment from our own warehouses. All delivery times vary, we will endeavor to have your special order get to you as quickly as possible.

General Information

What is a Special Order?

A Special Order is a product that www.bargaincentre.com.au specially sources for you directly from our network of 100's of trusted suppliers. We do not have these products available to be picked up from anywhere within our store.

Where are Special Orders Supplied From?

A Special-Order product is supplied directly from our trusted suppliers. If your order contains multiple products, it will be shipped to one of our stores and then packaged together and shipped to you, so you receive only a single pain-free delivery.

How Long do Special Orders Take to Arrive?

Every Special-Order product has a different delivery time. We endeavor to get these to you as soon as we can.

Are Special Order Items available in Store?

Yes, Special Order products are available to order in our store. Just ask for Matt for assistance in store.

Can I Collect my Special Order in Store?

If ordering online, the only way to complete your order is to have it delivered to a selected address of your choosing. To collect the product from a store you will need to order directly with the store you would like to collect your items from.

Do You Have a Larger Range of Products than What is Displayed Online?

Yes. In Store we have only many 1,000's products which we do not have on our Online Store.

What Can Cause Delays to My Order?

Unfortunately, delays can happen from time to time. Our suppliers close on all public holidays in their location and over the Christmas & New Year periods. Occasionally there could be a delay from the supplier due to various possibilities as well as from our freight forwarders.

Collect From Store

Collect from Store is an alternate collection method for selected Special-Order products that are purchased online. It provides an opportunity for a faster fulfilment of your order (compared to Home Delivery) and provides the flexibility for you to collect from your nominated store.

Where is Special Order 'Collect from Store' Available?

Collect from Store is available at Either Pete's Bargain Centre Bayswater North Vic. - subject to available products that we can supply with this service.

Are There Any Extra Fees or Charges to Use your 'Collect from Store' service?

No, we do not charge additional fees for this service, it is free of charge.

How Will I Know My Order is Ready for Collection in Store?

You will receive a notification either by SMS or email.

What Do I Take Into the Store to Pick Up My Order?

Your order confirmation and ID are required to pick up your order. A driver's license is required for collection of orders over \$100 value.

Can Someone Else Collect My Order?

To protect our customers, only the person specified on the order details is able to collect the order and will be required to provide appropriate identification.

What Are Your Store Opening Hours?

Store trading hours are Monday to Saturday 9:30am-5:00pm (Closed Sunday).

Can I go to the Store to Pick up the Item Before I Receive the Confirmation?

Visiting the store prior to receiving the email or SMS alert may result in your items not being ready for collection when you arrive.